



# • ENGULFED: NAVIGATING THE AFTERMATH OF A VEHICLE FIRE



1

If your vehicle catches fire while driving, slow down and stop on the road shoulder. Turn off the engine and engage the handbrake before getting out of the car.



2

Stand clear of the burning vehicle and ensure your safety plus that of those nearby. Avoid returning to the car to retrieve belongings.



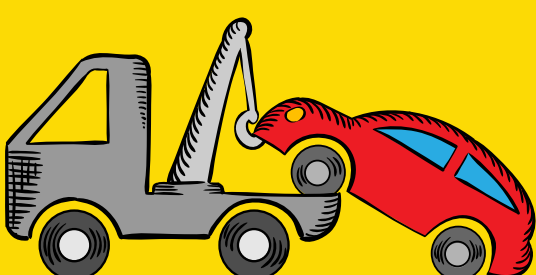
3

Call the emergency line at 999 for further assistance. If the fire is small and you have a fire extinguisher, you can use it to put it out by locating the fire's source. Always make sure your safety comes first.



4

When the fire has been put off, you may proceed to lodge a police report and a fire brigade report nearest to the incident's location. You may also take photos of the incident to be submitted to your insurance company.



5

Next, please remember to do the following:

- 1) Notify your insurer by calling the hotline number or contacting any approved panel repairer for vehicle towing.
- 2) Prepare the following documents for claim processing:
  - Vehicle registration card
  - Copy of the police report
  - Policyholder's identification card
  - Fire brigade report
  - Driving license
- 3) Submit these documents to an approved panel repairer or the nearest insurance branch.
- 4) The completed claim form should be submitted along with the documents mentioned above.

