

PRODUCT DISCLOSURE SHEET – MOTOR INSURANCE	
Our Ref	01/07/2024
Name of Financial Service Provider	Liberty General Insurance Berhad
Name of Product	Private Car – Comprehensive – EZY Plus (Enhance Private Car)
Date	
Please read this Product Disclosure Sheet before you decide to take out a Private Car Comprehensive –EZY Plus (Enhance Private Car) . Be sure to also read the general terms and conditions stated in the Policy.	

Consumer Insurance Contract

Pursuant to **Paragraph 5 of Schedule 9** of the Financial Services Act 2013, if you are applying for this Insurance wholly **for purposes unrelated to your trade, business or profession**, you have a duty to take reasonable care not to make a misrepresentation in answering the questions in the Proposal Form (or when you apply for this insurance). You must answer the questions fully and accurately.

Failure to take reasonable care in answering the questions may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

In addition to answering the questions in the Proposal Form (or when you apply for this insurance), you are required to disclose any other matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.

Non-Consumer Insurance Contract

Pursuant to **Paragraph 4(1) of Schedule 9** of the Financial Services Act 2013, if you are applying for this Insurance **for a purpose related to your trade, business or profession**, you have a duty to disclose any matter that you know to be relevant to our decision in accepting the risks and determining the rates and terms to be applied and any matter a reasonable person in the circumstances could be expected to know to be relevant, otherwise it may result in avoidance of your contract of insurance, refusal or reduction of your claim(s), change of terms or termination of your contract of insurance.

The above duty of disclosure shall continue until the time your contract of insurance is entered into, varied or renewed with us.

You also have a duty to tell us immediately if at any time after your contract of insurance has been entered into, varied or renewed with us any of the information given in the Proposal Form (or when you applied for this insurance) is inaccurate or has changed.

1. What is this product about?

This policy provides insurance against liabilities to other parties for injury or death, damage to other parties' property, and accidental or fire damage to your vehicle or theft of your vehicle.

2. What are the covers/benefits provided? This policy covers:

- a) Loss or damage to your own vehicle due to accidental fire, theft or accident.
- b) Third party bodily injury and death;
- c) Third party property loss or damage; and

Add on Benefits with NO Additional cost (Applicable for Private Use only)

- a) Medical Expenses – Insured / Policyholder only due to accident on the named vehicle – up to RM 1500.00.
- b) Key Replacement due to theft up to RM 500.00 on the Named Vehicle.
- c) Child Seat Replacement due to accident, theft or flood on the named vehicle – up to RM 300.00.
- d) PA coverage – Insured / policyholder only up to RM 10,000.00 – Loss of life / Permanent Disablement within 180 days after the date of accident involving the named vehicle.

BENEFIT TABLE (Applicable for Private Car – Private Use – Private Car Comprehensive Ezy Plus - Enhance Private Car)	SUM INSURED
Accidental Death	RM10,000.00
Permanent Disablement	
1. Loss of both hands or both feet or sight of both eyes	RM10,000.00
2. Loss of one hand and one foot	RM10,000.00
3. Loss of either hand or foot and sight of one eye	RM10,000.00
4. Total paralysis (from the neck down)	RM10,000.00
5. Permanent quadriplegia (loss or permanent total loss of use of four limbs)	RM10,000.00
6. Loss of one hand or one foot	RM5,000.00
7. Loss of four fingers and thumb in one hand	RM5,000.00
8. Loss of hearing of both ears	RM5,000.00
9. Loss of speech	RM5,000.00
10. Loss of sight of one eye	RM5,000.00
11. Loss of all toes in one foot	RM5,000.00

A comparison of coverage and example premium between Private Car Comprehensive Ezy Plus (Enhance Private Car) and the basic Private Car Comprehensive (tariff) as below:

NO	BENEFITS	BASIC PRIVATE CAR COMPREHENSIVE	PRIVATE CAR COMPREHENSIVE EZY PLUS (Enhance Private Car)
1	Loss or damage to own vehicle	√	√
2	Third party bodily injury and death	√	√
3	Third party property loss or damage	√	√
4	Personal accident – Insured/ Policyholder only	Not Applicable	√
5	Medical expenses – Insured/ Policyholder only	Not Applicable	√
6	Key replacement – Named Vehicle	Not Applicable	√
7	Child seat replacement – Named Vehicle	Not Applicable	√

Example:

VEHICLE INFORMATION	PREMIUM COMPUTATION	
	BASIC PRIVATE CAR COMPREHENSIVE	PRIVATE CAR COMPREHENSIVE EZY PLUS (Enhance Private Car)
Year of Manufacture:	2018	2018
Vehicle Model:	Perodua Myvi	Perodua Myvi
Sum Insured:	45,000	45,000
No Claim Discount:	55%	55%
Estimated Gross Premium (RM)	700.41	700.41

Other optional benefits that you may wish to purchase by paying additional premium:

a) Liberty Ezy Plus Bundle – Private Car A, B or C – Applicable for Private Use / Business Use

Benefits		Liberty Private Car Bundle A	Liberty Private Car Bundle B	Liberty Private Car Bundle C
A.	PA - Accidental Death / Permanent Disability –maximum 5 person only up to	RM20,000 per person	RM20,000 per person	RM30,000 per person
1	Medical Expense - maximum 5 person only up to	RM1,500 per person	RM1,500 per person	RM3,000 per person
2	Nationwide Public Holiday Double Indemnity -maximum 5 person only up to	RM20,000 per person	RM20,000 per person	RM30,000 per person
3	Corrective Dental and/or Cosmetic Surgery -maximum 5 person only up to	RM1,200 per person	RM1,200 per person	RM1,200 per person

4	Ambulance fees Benefit - maximum 5 person only up to	RM300 per person	RM300 per person	RM300 per person
5	Hospital Income Benefit maximum 5 person only.	RM30 up to limit of 60 days per person	RM30 up to limit of 60 days per person	RM50 up to limit of 60 days per person
6	Bereavement Benefit maximum 5 person only.	RM500 per person	RM500 per person	RM500 per person
7	Reimbursement for Physiotherapy treatment maximum 5 person only up to	RM500 per person	RM500 per person	RM1,000 per person
8	Repatriation Benefit maximum 5 person only up to	RM2000 per person	RM2000 per person	RM3000 per person
B.	24 Hours Towing Accident/Breakdown	Unlimited Mileage	Unlimited Mileage	Unlimited Mileage
C.	Total Loss/Vehicle Theft Inconvenience Allowance	RM500	RM1,000	RM1,000
D.	Replacement of Car Key/Transmitter	RM500	RM1,000	RM2,000
E.	Child Seat Replacement	RM300	RM300	RM500
F.	Flood Inconvenience Allowance	Not Applicable	RM1,000	RM1,000
G.	Window Snatch Theft	Not Applicable	Not Applicable	RM1,000
H.	Waiver of Compulsory Excess (Applicable for Private Use only)	Not Applicable	Not Applicable	Yes
I.	Miscarriage Allowance due to Accident	Not Applicable	Not Applicable	RM1,000
J.	Warranty for Workmanship Repair	Not Applicable	12 months	18 months
K.	Damage to Side Mirror	Not Applicable	Not Applicable	RM1,000

- b) Windscreen damage
- c) Passenger liability cover (LLP)
- d) Damage arising from flood and landslide (Special Perils)
- e) Additional driver
- f) Current year NCD relief
- g) Compensation for Assessed Repair Time (CART)
- h) Vehicle accessories – Gas conversion kit and tank
- i) Waiver of Compulsory Excess for Unnamed Driver
- j) Waiver of betterment
- k) Annual E- Hailing Drive – Covering damage to your own car, Liability to Third Parties, Legal liability to Fare Paying passengers, Legal Liability to Fare paying passengers for negligent Acts, Personal Accident coverage of RM25,000 for Authorised E-hailing driver on call.
- l) Daily E-Hailing – **GRAB (Applicable for those e-hailing authorized drivers attached to GRAB e-hailing service only)** Covering damage to your own car, Liability to Third Parties, Legal liability to Fare Paying passengers, Legal Liability to Fare paying passengers for negligent Acts, Personal Accident coverage of RM25,000 for Authorised E-hailing driver on call.

NOTE: It is an offence under the laws of the Republic of Singapore to enter the country without extending passenger liability cover to your motor insurance.

Duration for cover is One year. You will need to renew the insurance plan annually.

The benefit(s) payable under this eligible policy is protected by PIDM up to limits. Please refer to PIDM's TIPS Brochure or contact Liberty General Insurance Berhad or PIDM (visit www.pidm.gov.my).

3. How much premium do I have to pay?

The total premium that you will have to pay may vary depending on the no-claim-discount (NCD) entitlement and the underwriting requirements of our company.

The sum insured is based on the current market value of the vehicle based on reference to ISM-ABI system (Automobile Business Intelligence)

4. What are the fees and charges that I have to pay?

The fees and charges that you will have to pay are:

Type	Amount
Agent's commission or where there is an intermediary involved	10%
Stamp Duty	RM10.00
Service Tax	Subject to the prevailing rate as imposed by the Government of Malaysia

5. What are some of the key terms and conditions that I should be aware of?

Some of the key terms and conditions that you should be aware of are:

- a) **Duty of disclosure** – you must disclose all material facts such as previous claim history and any modification made to the engine capacity.
- b) **Cash before Cover** – full premium must be paid before the effective date of the policy.
- c) **Average Clause** will apply if vehicle is under insured for more than 10% of the market value at the time of loss. Therefore, it is important that you must ensure that **your vehicle is insured at the adequate market value** to avoid under or over insurance. Otherwise, a compensation amount lower than the Market Value of the vehicle may apply at the time of a claim. In cases where the vehicle is insured above the market value to match the outstanding loan amount, kindly be advised that the difference between the actual market value and the outstanding loan balance will not be covered at the point of a claim settlement, despite the higher sum insured.
- d) **The excess**, that is the amount of loss you have to bear if your vehicle is driven by a person not named in your policy: Minimum RM400.00 (Compulsory excess), or if the driver is under 21 years old, and/or holds a Provisional (P) or Learners (L) driver's license.
- e) **Betterment** will apply when in the course of repairing an accident-damaged vehicle (age of vehicle is five years and above), whereby an old part is replaced with a new franchise part. You will have to bear the difference in cost (depending on the age of your vehicle) as your repaired vehicles is in a better condition than it was before the accident.
- f) **Nomination Details** – Please provide the nomination details for PA coverage (if any)

6. What are the major exclusions under this policy?

This policy does not cover certain losses, such as:

- a) Your liability against claims from passengers in your vehicle;
- b) Loss, damage or liability arising from an act of nature i.e. flood, storm or landslide; and
- c) Consequential loss, depreciation, wear and tear, mechanical or electrical breakdown failures or breakages.

NOTE: This list is non-exhaustive (Please refer to the policy for the full list of exclusions under this policy).

7. Can I cancel my policy?

You may cancel your policy at any time by giving written notice to our company. Upon cancellation, you are entitled to a refund of the premium based on short-period rates on NEW cases, however any minimum premium paid under the policy is **not refundable**. There will also be **no refund** of premium if any claim has been made.

Period of Insurance	Refund of Premium
Not exceeding 1 week	87.5% of the total premium
Not exceeding 1 month	75.0% of the total premium
Not exceeding 2 months	62.5% of the total premium
Not exceeding 3 months	50.0% of the total premium
Not exceeding 4 months	37.5% of the total premium
Not exceeding 6 months	25.0% of the total premium
Not exceeding 8 months	12.5% of the total premium
Exceeding 8 months	No refund of premium allowed

8. What do I need to do if there are changes to my contact details?

It is important that you inform us of any changes to your contact details. This is to ensure that all the correspondences reach you in a timely manner.

9. What are the services/benefits can I get from this policy?

- a) Emergency Roadside Assistance – 1-800-88-5005
Our 24 hours a day, 7 days week helpline is designed to provide you with peace of mind on the road for your insured vehicle with us.

The services offered consists of:

- Roadside Assistance up to 150km (round trip) within Malaysia up to 4 times per annum, Standard Ezy Plus Package.
- Towing Services for Breakdown
- Towing Services for Accident (no limit per annum)
- Assistance to mobilize your vehicle in the event of:
 - Difficulty to start the vehicle
 - Flat battery – jumpstart or battery assist services
 - Out of fuel
 - Flat Tyre
 - Other minor repairs
- Car Rental Service Assistance
- Home Assistance Services
- Alternative Travel Assistance
- International Roadside Assistance at Thailand, Singapore and Brunei
- Emergency Evacuation Assistance

- Interstate Ambulance Service Assistance
- Emergency Message Transmission for the next of kin
- Concierge Assistances
- b) Approved Repairer – Hassle-free accident repair with more than 400 approved repairers nationwide.

10. What you should know when making a claim?

- a) Report to the police within 24 hours.
- b) Notify us in writing with full details within 3 days after an event which may become the subject of a claim under this policy.
- c) In the event your car meets with an accident, you will need to send your car to our panel of approved workshops or any other repairer that we have given you special permission to use.
- d) Failure to send your car to our panel of approved workshops for repair would constitute a breach of this policy and we can refuse to pay the Own Damage claims.
- e) We will ensure there are adequate number of our panel of approved workshops to provide reasonable and convenient access to you.
- f) Where there are no panel of approved workshops at any nearby locations in the event of an incident, we may at our discretion choose to, either assist you in accessing the nearest workshop on our panel and arrange for towing services to such selected workshop at no cost to you; or allow the damaged vehicle to be repaired at a nearby motor repair workshop that has been approved by Persatuan Insurans Am Malaysia (PIAM) under the PIAM Approved Repairers Scheme (PARS), as may be determined by us.
- g) Please refer to the terms and conditions of the policy for further details.

11. What is the approved repairer refers to?

Approved repairer refers to any of the following:

- a) motor repair workshops which are on our panel of approved workshops; or
- b) any other repairer that we have given you special permission to use.

12. Where can I get further information?

Should you require additional information, on 'Motor Insurance', you can contact us or any of our branches or If you have any enquiries, please contact us at:

**Customer Service Executive, Customer Contact Centre
LIBERTY GENERAL INSURANCE BERHAD**

Formerly known as AmGeneral Insurance Berhad

Liberty Insurance Tower,
CT9, Pavilion Damansara Heights,
3, Jalan Damanlela,
Pusat Bandar Damansara,
50490 Kuala Lumpur.

Tel. No.: 03-2268 3333 or 1 300 888 990

E-mail: customer@libertyinsurance.com.my

Website: www.libertyinsurance.com.my

13. Other types of motor insurance cover available.

Other types of motor insurance cover available are as follows:

- **Commercial Vehicle**
- **Trade Plate**
- **Motorcycle**

IMPORTANT NOTE:

YOU MUST ENSURE THAT YOUR VEHICLE IS INSURED AT THE APPROPRIATE AMOUNT AS IT WILL AFFECT THE AMOUNT YOU CAN CLAIM. IN THE EVENT OF AN ACCIDENT. YOU MUST DEAL WITH OUR PANEL APPROVED REPAIRERS ONLY OR ANY OTHER REPAIRER THAT WE HAVE GIVEN YOU SPECIAL PERMISSION TO USE. IF YOU HAVE A COMPREHENSIVE COVER AND YOU ARE NOT AT FAULT, YOU ARE ADVISED TO SUBMIT YOUR CLAIM TO YOUR INSURANCE COMPANY. YOU SHOULD READ AND UNDERSTAND THE INSURANCE POLICY AND DISCUSS WITH THE AGENT OR CONTACT THE INSURANCE COMPANY DIRECTLY FOR MORE INFORMATION.

The information provided in this disclosure sheet is valid as at **01/07/2024**